

Access Statement for Plymouth Karting

Introduction

Located on Ernesettle industrial estate (PL5 2TT for satnav users), PLYMOUTH KARTING is an INDOOR & OUTDOOR GO KARTING ARENA and family entertainment centre. Feature include:

- SODIKART GT 270cc karts for adults and GT 200/160cc for children (8-15 years) and families.
- Full safety briefing and equipment including helmets, race suits, gloves and a purpose-built track barrier system.
- Separate adult and children/family sessions.
- Individual performance print-outs for each driver to take away.
- Separate Laser-tag and Powderball (Similar to paintball) arena.
- Raised coffee lounge/spectator area serving hot and cold refreshments and offering views of the track and arena.
- Large LCD screening detailing scoring, live action and information updates.
- Exclusive areas for birthday parties, corporate and other special events.
- Washroom facilities, picnic gardens, wheelchair access to all areas and FREE PARKING.

Plymouth Karting is open every day from **4pm to 10pm weekdays** and **10am to 10pm weekends and holidays**. Other times available by special arrangement. Please ring 01752 651499

PRE-ARRIVAL

For full details and maps of how to reach us please see the GENERAL INFORMATION section of our website. Alternatively, you can plan your journey by car or public transport using www.transportdirect.info; simply enter your postcode and PL5 2TT to get directions.

The nearest railway station is Plymouth, which is 10 minutes away by taxi. An accessible taxi can be requested at the station on arrival. The nearest bus stop is 600 metres from our main entrance - ask the driver for Northolt Avenue. There is a shelter with seating. All buses are accessible and can accommodate one wheelchair. The No. 43 bus runs to/from the city centre every 10 minutes Monday to Saturday and every 20 minutes on Sundays. The main road outside the attraction has a wide paved path.

Car Parking and Arrival

There is parking on site for 15 cars which is 10 metres from the main entrance. The on-site car park surface is paved with a slight incline leading to the main entrance. The car park is well lit at night. The nearest off-site car park has 45 parking spaces and is 200 meters from the main entrance. All parking is FREE. There is a drop off point at the main entrance and all accesses are kerb-free.

Main Entrance and Reception Area

The main entrance is preceded by a covered alcove where a buzzer is located should assistance be required. After passing through the swing doors, a track viewing area can be seen immediately to the left and all washroom facilities are located to the right.

Public Toilets

Public toilets are located on the ground floor with level or ramp access from all the public areas. There are three separate facilities: Gents, Ladies and a DOC M toilet, equipped as follows:

Easy open door 900mm/35.5ins wide fitted with a large lever latch

1960mm/77ins internal width

Toilet height 400mm/15.7ins.

Vertical rails either side of both basin and toilet.

Horizontal rail on the side wall adjacent to the toilet.

Colour contrast with critical surfaces; tiles are brown and toilet and washbasins are white.

An emergency alarm pull-cord.

The toilets are well lit with automatic fluorescent tube overhead lighting

Flooring is non-slip laminate.

A lever tap is fitted to the sink.

The Experience

The experience begins with the reception area which is accessed via a ramp from the entrance and washrooms. Other than the pits, all areas are lightly carpeted, evenly and well lit with overhead lighting from a mixture of LED and fluorescent lights. The reception area itself consists of a welcome desk, café, seating area for 100+ visitors, and an amusement arcade including laser-tag arena. Large LCD information

screens are positioned throughout. The main experience involves driving a go-kart on a specially designed track or spectators can view them from behind large glass panels. Spectating is free but kart drivers pay for their experience at reception, before being given a safety briefing and issued with the necessary safety equipment. All safety briefings are given in English, the main points of which are posted prominently on signs throughout the building. A mandatory crash helmet is provided with gloves and overalls optional. Drivers are then escorted to the track where their experience takes place on industry-approved go-karts, supervised throughout by trained marshals. Upon completion, visitors are escorted back to the briefing room where they receive a print-out on their performance. All operations are conducted in accordance with HSE karting guidelines.

Catering

A café serves hot drinks and food including sandwiches and cakes during evenings, weekends and holidays. Vending machines supply hot/cold drinks and snacks when the café is closed. Hot/cold food buffets can be specially ordered for pre-booked events. Where possible all our food is locally sourced. We do our best to cater for any dietary requirements; please contact us in advance to check any specific requests you may have. All cutlery and crockery is disposable and colour contrasted with the tables.

Grounds and Gardens

There is a large garden area to the front of the building with picnic tables and level access over-looking the outdoor track. The area is laid predominantly to grass, which can be uneven underfoot.

Additional Information

All of our staff receive regular visitor awareness training and emergency procedures are available on request. Staff are trained to assist customers to leave the building should it be required.

All our information brochures, evacuation procedures etc. are available in large print.

A water bowl can be made available for assistance dogs. There is a designated run/toilet area in the main car park.

Clear signage is used throughout the attraction using Arial font, large black letters on a yellow background.

Contact Information

Plymouth Karting
Ernesettle Industrial Estate
Ernesettle Lane
Plymouth PL5 2TT

Telephone: 01752 651499
Email: mail@plymouthkarting.co.uk
Website: www.plymouthkarting.co.uk

Hours Of Operation: Open every day 4pm to 10pm weekdays and 10am to 10pm weekends and holidays. Contact us for our Christmas opening times.

Local Carers: Plymouth Care Services 01752 569402
Local Accessible Taxi: 01752 606060
Local Public Transport: Bus 0845 0772223 Train 0845 7000125